

Abergavenny Motorhome Hire Terms and Conditions

This agreement is made between Abergavenny Motorhome, and the person / persons signing to accept these Terms and Conditions.

1. Hire of the Vehicle

- Must be between 25 to 70 years of age.
- Hold a full UK driver's licence, held for a minimum of two years.
- To have two forms of identity:
 - Photo ID (Passport)
 - Copy of Drivers Licence
 - Utility Bill or Bank Statement (Current Fixed Address)
- Be fit and Physically fit to drive.
- Meet Insurance criteria, The Hirer must have no disqualifications in the last 5 years and to have no points on current driving licence. If you do not meet this criteria you may still be able to drive the vehicles once a request has been made to the underwriters.
- Minimum of 2 nights to be booked on any vehicle.
- 100 mile "A DAY" maximum allowance.
- High season prices:
 - 6 Berth: £140
 - 4 Berth: £130
 - VW Camper: £90
- Low season prices:
 - 6 Berth: £120
 - 4 Berth: £115
 - VW Camper: £80

2. Security Deposit

- A £500 security deposit is taken at the time of hire for drivers aged 25 years and over (up to 70)
- This deposit must be paid by bank transfer to validate insurance and needs to be cleared funds in our account at least 5 working days before hire.
- We shall refund your security deposit within 7 working days of the end of the hire period (usually by the following morning). Please note any damage to the camper van exterior or interior will be deducted from the security deposit accordingly.

- The security deposit is fully refundable when you return the hire vehicle as follows:
 - To the agreed location no later than the agreed date and time.
 - In the same condition as it was let out to you.
 - With the interior clean including all cooking appliances.
 - Fuel is on the same level as prior to collection.

3. Hire Vehicle Collection and Return Times

- Collection is 1pm and Return is 11am (allow for 2-hour cleaning time), times can be discussed with Abergavenny Motorhome Hire, pending travel distance.
- There is a late return charge of £50 per hour as this also impacts on the next hirer.
- Vehicle Departure form to be carried out upon departure:
 - Vehicle Mileage to be recorded.
 - Fuel Level to be recorded upon Departure.
 - Any Damage to be discussed with Abergavenny Motorhome Hire on departure.

4. Payment & Cancellations

- A non-refundable booking deposit is taken when we confirm your reservation for the hire vehicle.
- We accept payment by Bank transfer, there is no fee for using bank transfer.
- If you cancel your booking less than 2 weeks before departure the amount paid is non-refundable.
- It is recommended that the hirer take out holiday insurance that covers cancellation fees.

5. Rental Restrictions

- Strictly no smoking. A £250 valeting charge will be deducted from the security deposit where there is evidence of smoking inside the hire vehicle.
- The number of passengers is limited to the capacity stated in each hire vehicle specification.
- All motoring fines (e.g. speeding / parking fines and tolls) are the responsibility of the hirer.
- Use of our van for music festivals is not permitted
- No Stag or Hen parties
- Dogs may travel with you for an extra charge to cover cleaning of £50 per Dog. Any evidence of damage caused by a Pet will be deducted accordingly from the security deposit. If the damage exceeds the deposit amount the customer will be held liable to pay the repair costs in full.

6. Accidents & Damages

- Any damage to the interior or exterior of the hire vehicle will be repaired at the hirer's cost and be deducted from the security deposit. If the damage exceeds the deposit amount the customer will be held liable to pay the repair costs in full.
- In the event of an accident or breakdown you must inform us immediately.
- There is a standard insurance excess of £500 (or £750/£1000 depending on age and motoring convictions) should you be involved in an accident.
- A full report of the accident must be submitted to Abergavenny Motorhome Hire within 2 days.

7. Definitions of Terms and Conditions

- This Agreement means the Rental Agreement, the Insurance Motor Rental Agreement and these Terms and Conditions. In the event of any discrepancy between these Terms and Conditions and any other Abergavenny Motorhome Hire literature, the provisions of these Terms and Conditions apply.
- Abergavenny Motorhome Hire, Unit 1a, Nantgavenny Business Park, Nantgavenny Lane, Abergavenny, Monmouthshire, NP7 6LG

Last updated: 14.08.2020.